

EL PASO FIRST

Health Plans, inc.

October 20, 2015

Dear Providers:

The 2015-2016 Synagis season is approaching. Statistics indicate RSV appears earlier in some counties and remains active in others. Based on this, the administration of Synagis injections for El Paso First Health Plans, Inc. will start November 1, 2015 and terminate March 31, 2016.

STAR and CHIP Members:

Navitus, El Paso First's pharmacy benefit manager, is processing all Synagis prior authorization requests for Medicaid and CHIP members enrolled with the health plan. Synagis is only dispensed through the pharmacies listed below.

Maxor Specialty
216 South Polk Street
Amarillo, TX 79101
Synagis Phone # 866.629.6779
Synagis Fax # 866.217.8034

Avella Specialty Pharmacy
3016 Guadalupe St Ste. A
Austin, TX 78705
Synagis Phone # 877.470.7608
Synagis Fax # 877.480.1746

The prior authorization process for requesting Synagis for Medicaid and CHIP members through Navitus is as follows:

1. Physician faxes the "Navitus Palivizumab (Synagis) Prior Authorization Request Form" directly to selected pharmacy.
 - a. Maxor Specialty Fax # 866.217.8034
 - b. Avella Specialty Fax # 877.480-1746
2. Pharmacy will forward completed Prior Authorization Request Form to Navitus for final approval
3. Pharmacy coordinates Synagis delivery with the physician's office.
4. Physician administers Synagis and bills El Paso First for the administration. (El Paso First does not require prior authorization for the administration of the Synagis injection for Medicaid and CHIP members)

For additional information concerning Synagis administration for STAR and CHIP Members, please call Navitus 24 hours a day, 7 days a week at 1-877-908-6023.

Thank you for your dedication to our members.

Sincerely

David Palafox, M.D.
Medical Director
El Paso First Health Plans, Inc.